**CURRICULUM-VITAE**

**Shubham Pradeep Mohite**

Address: 1201, The Signature Tower,

CTOS No. 346, Group 8B, Old post office

lane, Tagore nagar, Vikhroli (E), 91-7738822876

Mumbai – 400 083 [mohiteshubham19@gmail.com](mailto:mohiteshubham19@gmail.com)

**OBJECTIVE:**

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me grow while fulfilling organizational goals.

**WORK EXPERIENCE: (2.0 years)**

**Employer :** TIAA Global Business Services

**Work Tenure :** March 2022 to Present

**Position :** Analyst – Application Support (Production Support and Architecture)

**Role Summary :-**

* Perform critical monitoring for production systems and take required steps to remediate business impact.
* Provide support for critical batch processing activities.
* Perform routine maintenance recycles for critical applications and servers.
* Perform Incident Management/Triage.
* Unix and Windows tasks.

**Job Description and Responsibilities :-**

* Perform deep drill down analysis of application, system and network issues and provide necessary solutions
* Performing Isolation (Datacenter) as per scheduled window via OCF Tool.
* Developed and executed KPIs that guide business directions, processes and efficiency.
* Perform routine maintenance recycles for critical applications and servers using Nolio Tool, C3 Fabric console, Oracle weblogic Console.
* Provide Production Support in terms of incident management: identifying issues, reporting incidents, escalations, troubleshooting and problem resolution in a timely manner
* Continual service improvement of infrastructure platforms
* Perform critical monitoring for production systems and take required steps to remediate business impact. Monitoring tools include Dynatrace, Tivoli, Splunk and Tiaa Today dashboard.
* Provide support for major Change, Release and Disaster recovery procedure (includes site isolations, code migrations, system recycles)
* Provide support for critical batch processing activities – including major Unified processing streams for AutoSys using CA7 and AutoSys scheduling platforms. Responsible for providing critical data updates to participants and trading systems. This support includes direct intervention (job) and rerunning.
* Monitoring and perform Mainframe Batch job with the help of Auto operator Tool.
* Perform functional and technical test execution activities.
* Evaluated and documented actual test results against expected results.

**Employer** : Lester Info services Private Limited

**Work Tenure** : February, 2019 to March, 2022

**Position** : Senior Software Support Executive

**Job Description:**

* Process user information received from client, ensure the quality of data and load it on production server for calling using SQL and tools such as SQL Server, MS Access Database, VICIDial and Epro Director Pro Dialer.
* Troubleshoot production issues related to data by writing SQL queries, SQL joins, and sub-queries based on requirements.
* Resolve issues in a timely and efficient manner.
* Provide required data to client by maintaining the quality and accuracy.
* Maintenance and modification/updates to the documents/procedure of system related applications.

**EDUCATIONAL QUALIFICATION:**

* Completed 3 years graduation course of B.Sc.IT [2015- ‘18]

*V.E.S college of Arts, Science & Commerce*

*Six Semesters cleared with FIRST CLASS,*

*Passed with 71%*

* H.S.C. – Science [2014- ‘15]

*N. G. Acharya and D.K. Marathe College*

*Passed with 64%*

* S.S.C. [2012- ‘13]

*Sadhana Vidyalaya High School*

*Passed with 66%*

**TECHNICAL AND PROFESSIONAL SKILLS:**

* Good skills in SQL.
* Good experience in the MS SQL Server platform.
* Great problem solving and analytical skills. Able to identify and resolve intricate problems.
* Able to communicate clearly and get along well with other co-workers.
* Good verbal and written communication skill.
* Creative and self-confident.
* Regular, disciplined & sincere in work.
* Good knowledge of languages like HTML and CSS, Core Java, Advanced Java, C++, MS SQL Server and Oracle-SQL -Developer platforms.
* Proficient in MS Excel and MS Office and Internet.
* Completed ISO Certification for Android.
* Familiarity with computer and applications & Web-based software applications, Windows XP, 7/8/10 operating systems.

**PROJECTS:**

* **Society Management System (Final Year Project):**

This system manages all society operations like storing user details, account details, parking reports, maintaining reports etc. The system has basically three main modules:

* Society and member management
* Accounting transaction management
* Report
* **Technology Used:** HTML, CSS, Bootstrap, JSP, Microsoft Access for Database.
* **Docket Handling System (Second Year Project):**

This system was built around the idea to reach each and every issue a student or faculty has regarding the college campus like maintenance, canteen cleanliness, campus cleanliness etc. and to strengthen the communication relationship between faculties and students.

* **Technology Used:** HTML, CSS, PHP, PHPMyAdmin for Database.
* **Multimedia Project (Second Year Project):**

Created a documentary on Mumbai using Filmora and Power Director Software.

**PERSONAL PROFILE:-**

Name : Shubham Pradeep Mohite

Date of Birth : 19th June, 1997

Gender : Male

Nationality : Indian

Languages known : English, Hindi, Marathi

Area of Interest : Travelling, Photography, Swimming, Net surfing, Technology,

Computer games, indoor and outdoor games.

**DECLARATION:**

I hereby declare that all the above details are true and correct to the best of my knowledge.

**Place**: Mumbai  **Shubham Mohite**

**Date:** , 2022